

Product Warranty

Product Warranties

BGC Metal Roofing incorporates or utilises only the highest quality products sourced from only reputable Manufacturers or Suppliers.

Products or materials utilised are covered by the Manufacturers or Suppliers Guarantees or Warranties and any statutory warranties given by the Australian Consumer Law.

Such products may include:

- Steel Roofing and Walling
- Steel Gutters and Downpipes
- Steel Flashings
- Roofing Screws and Fasteners
- Sarking – Building Blanket
- Fire Wall Batts

Where such products are subject to warranties or guarantees by the Manufacturer or Supplier, BGC Metal Roofing assigns those Guarantees or Warranties (whether expressed or implied) to the person to whom the Products are supplied.

In order to claim under a Manufacturer's or Suppliers Guarantee or Warranty, you will need to comply with that Manufacturer's or Supplier's requirements. Usually the process is simple and BGC Metal Roofing will provide reasonable assistance to you with regard to your sourcing of information and/or documentation from the Product Manufacturer or Supplier.

6 Year Installation Warranty

Guarantee additional to legal rights

This Warranty is provided in addition to any Warranty or Guarantee imposed by Law and in particular the Guarantees implied by the Competition and Consumer Act 2010 (Cth).

The Products come with guarantees that cannot be excluded under the Australian Consumer Law, under which:

- for a major failure, you are entitled to a replacement or refund and to compensation for any other reasonably foreseeable loss or damage.
- you are entitled to have the Products repaired or replaced if the Products fail to be of acceptable quality and the failure does not amount to a major failure.

Warranty

For the purpose of this Warranty "the Product" means any or all Steel Roof Sheets, Gutters, Downpipes, Flashings, Cappings and/or fasteners installed and sold by BGC Metal Roofing to you.

BGC Metal Roofing warrants, for 6 years from the date of installation, that all products installed by one of BGC Metal Roofing's approved Contractors were fixed in accordance with the most current version of the National Construction Code of Australia Class 1 and Class 10 Buildings, Volume 2, Part 3.5, 3.5.1, 3.5.2.

For the period of 6 years from the date of installation, BGC Metal Roofing agrees to make good any faulty workmanship that is not in accordance with the National Construction Code of Australia Class 1 and Class 10 Buildings, Volume 2, Part 3.5, 3.5.1, 3.5.2 as at the time of installation.

BGC Metal Roofing will bear the cost of such repair.

Where the work has been re-performed by BGC Metal Roofing, this Warranty shall apply to the repairs for the balance of the period (from the date of the original installation) provided by this Warranty.

Exclusions

- A) This Warranty does not cover installation of your BGC Metal Roofing Steel Roof by anyone other than a BGC Metal Roofing approved Contractor.
- B) This Warranty does not cover faulty Products. Any claim to rectify faulty Products needs to be made to the Manufacturer of the relevant Product. BGC Metal Roofing will provide reasonable assistance to you with regard to your claim to be made to the Product Manufacturer.
- C) This Warranty does not cover workmanship undertaken by, or defects caused by the work of trades, persons, or organisations not being BGC Metal Roofing approved Contractors. It does not apply to any repairs made by anyone other than BGC Metal Roofing.
- D) This Warranty does not apply to defects arising out of any factor beyond the control of BGC Metal Roofing (including an act of God, natural disaster, war or riot, hail, storm or tempest).
- E) Manufacturers recommendations and standards set out in the current National Construction Code of Australia require that where a metal roof is installed at close proximity to salt water (in particular where there is breaking surf), or where the roof is within an industrial area, then specialised Products (including Roof Sheeting and Fasteners) must be used.

BGC relies on information provided by the Builder regarding the proximity of the building to salt water, industrial chemicals, or any other relevant environmental factors. BGC will not be liable in the event that the information provided is incorrect, and the roof material is accordingly of an inadequate standard.

If you have any doubts about the accuracy of the information supplied by the Builder regarding the conditions, or have any reason to believe that the roof will be exposed to salt water or other corrosive elements (in particular if the building is within 200 metres of salt water), please contact BGC to discuss whether or not you require specialised products for the conditions.

BGC is guided by the Manufacturers recommendations ie,

1. Steel roofing products – Selection guide TB-1A
2. Steel walling products – Selection guide TB-1B
3. Swarf staining of steel profiles TB-5
4. Flashing materials for COLORBOND® steel and ZINCALUME® steel sheet TB-8
5. General guide to good practice in the use of steel roofing and walling products TB-13
6. Selection and use of steel gutter, downpipe and fascia products TB-15
7. Fasteners for roofing and walling product – Selection guide TB-16
8. Australian salt marine classifications TB-35

Note: Copies of current Technical Bulletins are available on request or displayed at www.bluescopesteel.com.au

Warranty Claims

Should you wish to make a claim under this Warranty you are required to first notify BGC Metal Roofing (As set out below) and provide evidence of the claimed defective work. BGC Metal Roofing must have an opportunity to investigate and approve the claim.

You must provide proof of purchase as a consumer (showing the purchase date) and make written claim (including costs of claiming) to BGC Metal Roofing at the address specified within one (1) month after the faulty workmanship was reasonably apparent.

This Warranty is given by BGC (Australia) Pty Ltd T/A BGC Metal Roofing Division – Perth ABN 62 005 736 055 – 012

131 Bannister Road (Corner Cook Street) Canning Vale, Western Australia 6155

Telephone: 08 9344 4688 / Facsimile: 08 9334 4554

Postal Address: PO Box 1452, Canning Vale, Western Australia 6970

Web: www.bgc.com.au / Email roofing@bgc.com.au

Ongoing Maintenance

Metal Roofs

The End Product must be maintained in accordance with BlueScope Steel's maintenance guidelines as published in Technical Bulletin TB-4 "Maintenance of COLOURBOND® steel and ZINCALUME® steel" which is available from www.bluescopesteel.com.au. This includes a minimum 6-monthly washing with fresh water of those areas not normally exposed to rain.



Perth Office

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Tel: 08 9334 4688 Fax: 08 9334 4554
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South West Office

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